



CUSTOMER SETUP GUIDE

Register your DoorVi QR sign

Connect your physical DoorVi sign to the owner app and confirm it is ready for visitor calls.



1

Install

Get the DoorVi app

2

Register

Verify the owner account

3

Add address

Tap + and enter the address

Before you start

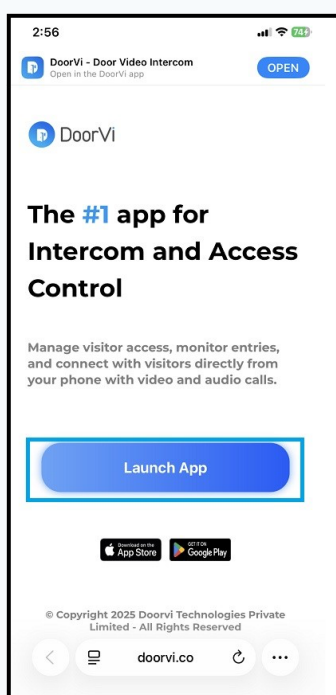
- ✓ Keep the physical DoorVi sign and QR code beside you.
- ✓ Use the phone that should receive visitor calls.
- ✓ Connect to the internet and allow camera, microphone and notifications.

Set up and activate

Complete these steps on the owner phone before mounting the sign.

1 Install

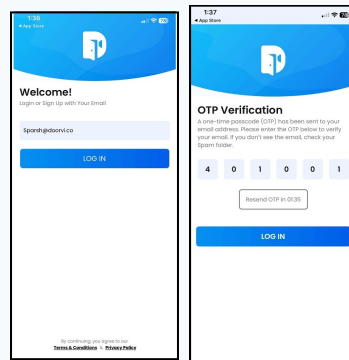
Download “DoorVi - Door Video Intercom” from the App Store or Google Play.



- ✓ Open the app to Get Started.
- ✓ Allow camera, microphone and notifications.

2 Register

Choose Google, Facebook, email or phone, then verify the account.



- ✓ Enter the one-time password sent to you.
- ✓ Complete the owner account details.
- ✓ Check spam or junk if the code does not arrive.

3 Add address

Tap the blue + on the app home screen to register the sign as a new address.



- ✓ Tap the blue + on the app home screen.
- ✓ Choose Add New Address and enter the details you can just enter your house number if you prefer.
- ✓ press activate code to complete registration.

ACTIVATION COMPLETE

Your DoorVi sign is now linked to the owner phone.

Keep the app signed in and continue to the test before fixing the sign permanently.



Test before you install

A one-minute test confirms that the sign is registered to the correct phone.

Test the visitor journey

- 1 Use a second phone and open its normal camera.
- 2 Scan the QR code or tap the NFC sign.
- 3 Start the call and confirm the owner phone rings.
- 4 Answer once, then end the call. Visitors need no app or account.

Mount the sign

Only install it after the test succeeds.

1 Clean

Dry the door, gate or wall.

2 Position

Choose a visible, well-lit location.

3 Fix

Peel off protected film align and press firmly.

If it does not work

- Allow camera, microphone and notification permissions.
- Confirm the owner phone is online and signed into the correct account.
- Return to the home screen and check the QR code shows as activated.
- Try again in brighter light and keep the scanning phone steady.

Need help?

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doorvi.net

doorvi.co/FAQ.html

